

GateAccess.net iOS/Android app (free with GateAccess.net subscription)

The GateAccess.net web site offers homeowners access to their data. Likewise, the GateAccess.net app, available for iOS and Android devices, allows residents of communities who subscribe to GateAccess.net access to their files from their mobile devices.

The App's Login Screen

The login screen of the app allows users to log into their community file. The users may choose to save the community code (if they only have property in ONE community that uses GateAccess.net), the user name, the password, or any combination thereof.

The user name and the password are the same ones used with the GateAccess.net web site, and they default to the 10 digits primary phone number and 4 or 5 digit code number.

If Auto Login is selected, the login screen will be bypassed on first login.





The App's Main Menu

The main menu of the app shows all options available to the community in question. Not ALL functionality is available to ALL users. For example, if a community chooses to disable the EMERGENCY CONTACTS area of the app, it can do so on a community-wide basis.

A brief one-liner is listed under each line items, describing what's available to the users.

Clicking on any of the available areas will open the screen for the area selected.



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The Guest List

The guest list area allows the user to modify his or her guest list.

There are two types of guests: permanent (which have no expiration dates), and temporary (which DO have an expiration date). The list loads initially with all permanent and current guests. As expired guests do not show by default, to view them, slide the SHOW EXPIRED GUESTS slider to the ON position (2).

To ADD a guest, click on Add a Guest on the upper right corner (1).

When adding a guest, enter the first name (1), last name, (2), and security notes if applicable.

If the guest is permanent, click on the PERMANENT BUTTON, and for temporary, select TEMPORARY (item 3).

If the guest is temporary, you may select a quick entry (today/tomorrow- item 4), or click the start date on the calendar, and the end date on the calendar (5). Once done, click on SAVE on the upper right corner (6).

To modify a guest, simply click on the guest's name under the GUEST LIST.

To DELETE a guest, from the guest list, swipe the guest name from right to left to revel the DELETE button, and click on it.

Guest List		Add a Guest					Delete a Guest			
12:17 4	9:4	17				-	-	12:12 🕫		•11 5G e 🗔
Kack Guest List Add Guest	< Gue	st List	Add/E	dit Gue	st List	6	Save	く Back	Guest List	Add Guest
Search Q	Gues	t Name	6	lon	AS	-		Search		Q
Show Expired Guests 2	Notes	for sec	urity					Show Expired G	uests	
red Couples		2						Fred Couples		
huck Eberle		~	_	2			_	Chuck Eberle		
ony Gendill		Perm	anent	5	Tem	porary		Tony Gendill		
Courtney Houston			Clear	ance Du	ation			Courtney House	ston	
Sam Johnson (9/1/20 - 9/1/20)		-	Today	Δ	Tomor	rrow		Jack Nicklaus		
ack Nicklaus		0 0000				Jul 10	2020	Pool Shark		
Pool Shark	JULO	5 2020		1		JULIO	2020	Craig Snair		
craig Snair	S	м	т	W	Т	F	S	Spieth		匬
ordan Spieth	July 20	20	E					Justin Thomas		
ustin Thomas			S	1.18	2	3	.4	Tiger Woods		
ïger Woods		6	7	8	9	10	11			
	12	13	14	15	16	17	18			
	19	20	21	22	23	24	25			
	26	27	28	29	30	31				
	August	2020								
							1			
	2	3	4	5	6	7	8			
3 Swipe to delete	9	10	11	12	13	14	15		Swipe to delete	
outpe te delete				10						

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The Entry Log

The entry log is a READ ONLY screen, and it presents the list of visitors to the address.

To view the details of the entry, click on the entry in question to reveal the DETAILS screen.

NOTE: ABDI is not able to remove entries from the Entry Log. Such action may only be taken by request from the property manager or board of directions.

Entry Log Screen					
12:11 🕫		• • • • 5G e 💷			
🗸 Back	Recent Visitors				
Search		Q			
Boca Landscapin 08-20-2020 11:25:3	g 7				
POOL SHARK 08-17-2020 07:25:5	1	43587902			
GENDILL TONY 07-09-2020 02:44:0	05	3298472			
GENDILL, TONY 07-02-2020 03:26:3	36	3298472			
SPIETH JORDAN 07-02-2020 03:07:2	18	iey93			
SNAIR, CRAIG 07-02-2020 01:21:3	7	3209483			
SNAIR, CRAIG 07-02-2020 01:21:3	2	3209483			
SNAIR, CRAIG 07-02-2020 01:21:2	9	3209483			
SNAIR, CRAIG 07-02-2020 01:12:0	9	3209483			
SNAIR, CRAIG 07-02-2020 01:10:0	6	3209483			
THOMAS JUSTIN 07-02-2020 01:52:5	I 52	ABC123			
WOODS, TIGER		320847			
This	information is read-only				





Guest Arrival Notification Settings

Communities who subscribe to GateAccess.net have access to Guest Arrival Notifications (GAN). There is no extra charge for the notifications, and they are included in the price of the subscription. GANs are NOT enabled when the site rolls out so that residents will not start receiving notifications prior to the management office/security alerting them to the fact that the feature is about to become active.

There are three types of supported notifications: emails, text messages and push notifications. Homeowners may choose to receive (or not) any combination of the above choices. The notifications allow for increased security as any resident gets alerted when someone is logged to his or her house.

NOTE: if the entry is NOT logged in by the security officers, or if it is logged in to a different address (for example, a pool service company who services many homes in the community may be logged in elsewhere), then no notification will be sent to the owner.

Select ALERT ALL to receive EMAILS, select a valid provider to receive text messages, and log into the app from a qualified device (iOS/Android of recent releases) to receive push notifications.

NOTE: More on the notifications can be found in the notifications guide.





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Contact Information (phones/Emails)

Users are able to update their phones numbers and email addresses on file by using the app's Contact Information area.

Upon reviewing the current information on open, changes can be made, and subsequently saved by clicking on the SAVE button on the upper right corner of the screen.

9:43 🕫	,					
< Back	Contact Info					
	Phone Numbers					
Home Phone (610) 636-5494						
Secondary Phon Enter Secondary P	Ne.					
Cell Phone #1 (610) 806-6300	Cell Provider Verizon					
Cell Phone #1 Co CHUCK	ontact Name					
Cell Phone #2 (561) 239-9856	Cell Provider Verizon					
Cell Phone #2 C HILARY	ontact Name					
Business Phone (561) 451-3232						
ı	Email Addresses:					
1st Email chuck@abdi.net						
2nd Email dan@abdi.net						
3rd Email						

support@abdi.net



Travel Information

Residents are able to update their vacation information, so that security is alerted when someone attempts to enter during the time of the vacation. To view the list of vacations, click on the UPDATE TRAVEL INFORMATION area. The DELETE a vacation, swipe it, and click DELETE. To UPDATE a vacation, click on the vacation in question, and to ADD a vacation, click on ADD on the upper right corner of the screen.

To update the vacation's information, select it from the list, and make the changes on it. When done, click on SAVE on the upper right corner.

Travel List				
12:22 🕫		.ıl 🗢 🗖		
〈 Back	Travel Info	Add		
Test Vacation		04-18-2020		
Trip To Nyc		01-24-2018		
17 Year Old Son	Will Be Home	02-09-2019		
No Guests Allow	ed After 8Pm.	10-19-2019		

Travel Update						
9:4	3⋪					> 💼
🕻 Trav	el Info	Tra	wel Det	ails	2	Save
Notes						
			/			
s	м	т	W	т	F	s
July 20	20					
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	
August	2020					
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					
September 2020						

Select Date

Swipe to delete



Pet Information

Residents are able to load their pet's information, and upload a picture of the pet to the server. To view the list of pets, click on the PETS INFORMATION area. The DELETE a pet, swipe it, and click DELETE. To UPDATE a pet, click on the pet's name, and to ADD a pet, click on ADD on the upper right corner of the screen.

To update the pet's information, select it from the list, and make the changes on it. To upload a picture, click on the UPLOAD PHOTO button. When done, click on SAVE on the upper right corner.



Pets Update					
9:43 🕫	.ıll 🗢	-			
< Pet List	Add/Edit Pet List	Save			
6	Upload Photo Clear				
Pet Name Molly					
Pet Type Dog					
Breed Beagle					
Color Brown-White					
Reg Number 781324					
Notes female					

Swipe to delete



Emergency Contacts Information

Residents are able to update their emergency contacts, so that security can contact someone in case of an emergency and when the resident him or herself is not available. To view the list of emergency contacts, click on the EMERGENCY CONTACTS area from the main menu. The DELETE a contact, swipe it, and click DELETE. To UPDATE a contact, click on the contact in question, and to ADD a contact, click on ADD on the upper right corner of the screen.

To update the contact's information, select it from the list, and make the changes on it. When done, click on SAVE on the upper right corner.

		-
12:26 🕫		.11 🗢 🗖
< Back	Emergency Contacts	Add
Barbara Eb	erle	
John Doe		

Emergency Contacts

Swipe to delete



Phone Numbers and Documents

The community manager is able to upload phone number for the residents' use, and documents, such as minutes from board meetings and ARB applications. These numbers and documents are available from the app, respectively, by clicking on Community Info and News and Community Documents, respectively.

Infe	ormation and N	lews	
9:44 🕫		al 🗢 🖿	
< Back	Community Info		<
DEMO In	nportant Phone Nu	imbers:	All
			Hu
			Lat
Your HO	A - 555-999-4321		Co
Animal	Control - 355-998-3	365	Lat
			Fas
			Ga

Documents				
9:45 🕫		all 🗢 🖿		
< Back	Documents			
All Documen	its			
Hurricane Pre	eparedness	View PDF		
Latest Financ	ial Report	View PDF		
Community R	tules & Regulations	View PDF		
Latest Board	Meeting Minutes	View PDF		
FastAccess C	Overview	View PDF		
GateAccess.r	net Instructions	View PDF		

Documente